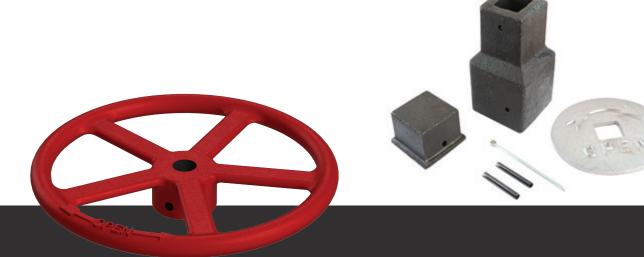
### What's New at Troy Valve?

There's always something new at Troy Valve. Here's the latest scoop!

Once again, the wheels are turning here in NE Pennsylvania. It was below zero for much of last week, but yesterday was almost 60 degrees. Now, all that ice and snow that once covered the ground and streams are quickly melting and making their way to the Chesapeake Bay and eventually the Atlantic Ocean. Meanwhile, inside the confines of our building, we are busy filling orders and trying to keep stock levels up.

We are also implementing a total website refresh for Troy Valve. I am excited to see the finished product and hope to hear some positive feedback from our customers. So, if you visit our site in the next few weeks and notice some changes, please reach out to us and let us know what you think. Our customers are the whole reason for the update, so making it work for you is priority #1.



### Product Spotlight



#### **Operators**

We pride ourselves here at Troy Valve for offering solutions for a variety of problems. When it comes to operators for your various needs, let us help. We can drill, bore, key, or fabricate almost anything you need. We stock many hand wheels, nuts, sockets, sleeves, floor stands, and other more exotic options such as OS&Y adaptors. We also have our extension stem kit (TVESK) that includes a nut, socket, centering ring and hardware so you can just cut 1" bar stock to length and fabricate your own extensions on site without waiting for deliveries. All these items are great candidates for stock materials, as we also offer quantity price breaks.

# EmployeeRecognitionCorner



**Mark Wilcox (Poppa Smurf)** 

Welder / Machine Operator

How long have you worked at Penn-Troy?

4 1/2 years

What are your position and common daily duties?

Welder / Machine Operator

What do you like most about your job?

The work environment and the steady work

What are your hobbies?

Making horseshoe art, hunting, and raising goats, chickens, and cows

Do you have a vacation ritual or location?

No

What is your favorite movie?

"Red Dawn" / "Quigley Down Under"

Any bucket list item(s) you care to share?

Go on a hunting trip

Do you have any hidden talents?

I've got nothing to hide

Family?

Married for 4 1/2 years. I have 2 sons and 2 stepchildren

How do you unwind outside of work?

Relax on my back deck with a cup of coffee

### **Volume 12 Contest**

Yet again, anyone wishing to participate in our contest should email a picture of *any* of our products in the field or on a job site.

All pictures should be emailed to sales@penntroy.com. Please use the word "CONTEST" in the subject line.

All entries will be contacted and given a Troy Valve hat and t-shirt.



## A Message from the President

Welcome back to the *Troy Valve Times*. It has been quite a winter here in Troy, between large snows and polar vortexes. To top it off, our little town has had three water main breaks in the past month. One break resulted in our company being without water for almost a week! As I looked at the tubs of non-potable water we had delivered for basic necessities, I thought about all the places in the world that don't have access to clean water. The CDC states that 780 million people do not have access to clean water, and, worse yet, 2.5 billion people lack access to "improved sanitation." This is undoubtedly a deep topic, but if you are reading this, you most likely work in the water industry. And to that, I just want to say thank you. It takes all of us to keep our infrastructure going, and after going a week without running faucets, I can say with confidence we are making a positive impact in this world. Continue your good work, and, hopefully, when the next newsletter comes out, things will be a bit warmer.



Sincerely,

Mark Powers

President and Chief Executive Officer

Mark Powers

Cell: 607-742-2746 | Toll Free: 800-232-4442











